## **Service Agreement**

Please initial each line below and sign at the bottom of the page: I/We agree to allow Raleigh-Cary Jewish Family Services to provide services to me. I/We will participate in developing a service plan, which will identify goal to work toward, time frames and methods to achieve these goals. JFS services have been described to me/us All fees or costs have been explained to me/us (if applicable) HIPAA and the Notice of Privacy Practices is a federal law which provides important privacy protection and explains your rights with regard to the release of any protected health information. I may receive a copy of my notice of privacy rights and have option to review it. If receiving volunteer services: I understand the following policies and procedures: Volunteers cannot perform any personal care, nor can they assist in handling medication. JFS volunteers cannot transfer or lift clients from wheelchairs, beds, cars, etc. JFS volunteers do not provide and care or counseling that requires a license or professional, nor do they provide legal aid, financial advice, or professional referrals. JFS social workers can assist you with such needs and referrals. In case of an emergency, I grant permission for JFS and their representatives to call 911 on my behalf. If receiving services in the home, I understand that I will post in my home (a JFS Emergency Medical Record can be made available) a list of my current medications I grant permission for JFS, and their representatives, to communicate with me via email as indicated below. I understand that email communication to or from JFS may include sensitive information. I understand that JFS does not use encryption software nor will it guarantee that email communication is HIPAA compliant. I confirm that the email address that I have given is a private email and I release JFS from any responsibility for access to my private email by any person not authorized by me. By signing below, I certify that I have answered the questions above honestly and accurately. Signature of JFS client/guardian \_\_\_\_\_\_ Date \_\_\_\_\_